# 1 About NCNU

- 1.1Goals of institutional research development
- 1.2 NCNU governance
- 1.3 Endowment fund and sustainable development
- 1.4 Internal control
- 1.5 Stakeholders and major subjects' assessments

Major subjects of this chapter

NCNU-01: Brand vision

NCNU-02 : Governance of institutional research

#### **Priority readers**

- Entrepreneurs
- Faculty, staff, and students
- Parents
- Government agencies
- Alumni
- O Community people/NGO
- O Suppliers

















## 1.1 Goals of institutional research development and strategy GRI 2-25 \ 2-26

NCNU planned to "enhance teaching skills of faculty social group and innovative curriculum design" and "develop main subjects of education and strengthen career counseling" for a higher level of quality of education as a comprehensive university with cultured and distinctive features. In order to balance the aspects of localization and internationalization, we leaned on the guidelines of "revitalized local area and practiced society" as well as "connected southbound countries and cultivated multinational experiences" for the philosophy of holistic education.

In addition, we concerned the social influence of university by advocating the strategies of "the assistance of underprivileged students to promote the publicity of higher education" and "promoted local prosperity and the benefits of mutual learning" to declare the determination of the practice of social responsibility. The Administrative Team put into practice to serve faculty and students as mutual assistance, encouraging collaboration of goals practice of institutional development based on humanistic value with new technical know-how to become the center for the development of academic research and higher education.





Mottoes

Sincere resolute, learning for practice

Vision

Cultivated professional and moral talents. Expanded international outlook and developed local distinctively.

Goal

A comprehensive university with cultured and distinctive features

#### Strategy 1:

Teaching skills of faculty social group and innovative curriculum design

#### Strategy4:

Connected southbound countries and cultivated multinational experiences.

#### Strategy 2:

Developing main subject of education and career counseling

#### Strategy 5:

Assistance of underprivileged students to promote the publicity of higher education

#### Strategy 3:

revitalized local area and practiced society.

#### Strategy 6:

Promoted local prosperity and the benefits of mutual learning.



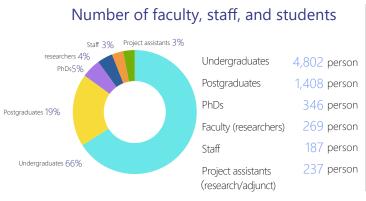
Financial information and institutional research

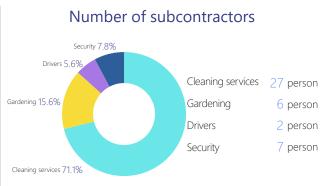
## **1.2** NCNU governance GRI 2-1 \ 2-6 \ 2-7 \ 2-8

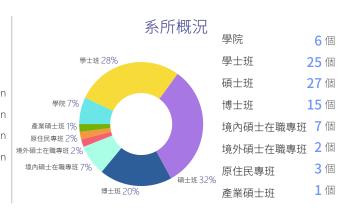
#### 1.About NCNU

The address of National Chi Nan University was 1 University Road, Puli Township Nantou County 545301 Taiwan, R.O.C.

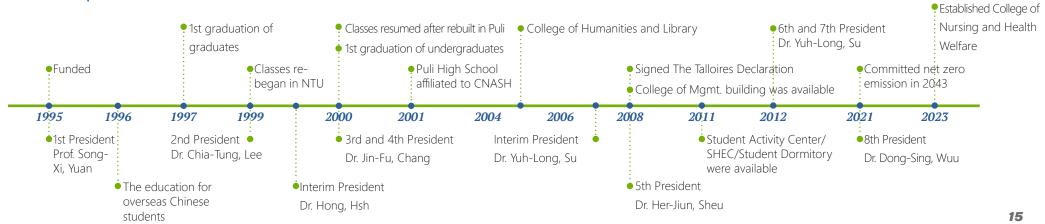
The connotation of the name "Chi Nan" came from The "Yugong" chapter of the book (Shujing) "from northernmost regions to south, the influence of our culture extended to all four seas," which meant overseas spread of Traditional Chinese Culture in the South. The most important goal was to cultivate talents with international perspectives. The added word "international" after "Chi Nan" in Chinese distinguished the one with the same name in Guangzho, Mainland. "National Chi Nan University" was appropriately named. Presently, NCNU had six colleges, 25 undergraduates programs, 29 master programs, 17 PhD programs, seven in-service master's programs, two overseas in-service master programs, two indigenous peoples in-service program, and one master program in industrial technology.







#### 2. Important events



## 3. Organizational structure





Financial information and institutional research

#### 教育單位

護理暨健康福祉學院 通識教育中心 水沙連學院 教育學院 科技學院 管理學院 人文學院

#### **亍政單位**

各種委員會
國立暨南大學附屬高級中學
主計室
人事室
松書室
現境保護暨安全衛生中心
計算機與網路中心
圖書館
國際專修部
國際及兩岸事務處
研究發展部
總務處
學生事務處

#### 研究單位

語文教學研究中心 師資培育中心 校務研究中心

Senior supervisors' participation in annual international communication meeting to enhance relevant sustainable knowledge (e.g. Asia Pacific Social Innovation Summit)

教務處

The institutional research meeting formulated major strategies for the interests of stakeholders by providing important guidelines and visions for sustainable management: "Cultivated professional and moral talents, expanded international outlook, and developed local distinctively." Turned long-term vision into mid-term plan and annual plan after setting short-term goals and quidelines and inspected them regularly.

Social

Responsibility

**Appendix** 

#### Selection of president

Happy

Campus

The selection committee was co-assembled with representatives from Ministry of Education and NCNU in every four years. President candidate was decided by either public solicit or proactive approach. The performance of governance was evaluation in every three years.

#### **University governance**

#### Decision-making mechanism

The Institutional Research Consulting Committee combined on/off campus experts to consult guidelines, academic development, college/department development, and evaluation

The Institutional Research Development Committee provided suggestions for key concerns.

#### **Decision meeting**

The institutional research meeting decided important matters. The president decided related matters in every semester.

The administrative meeting discussed important administrative matters and assisted president to take care of related matters.

#### Meeting by units

Decisions of key concerns for each unit, various meetings included i.e. institutional research, student affairs, general affairs, R&D, international affairs, college affairs, and departmental affairs.

#### Each of the functional committees

Established various committees to control numerous main subjects and impacts in terms of Univ. Act and Articles of NCNU, such as Sustainable Development Promoting Committee, Admission Committee, Curriculum Committee, Gender Equity Education Committee, and other committees.

#### 4. Information security on campus-construction of Green Data Center Facility for monitoring

The Ministry of Education subsidized the project for expanding and improving of computer facility in 2022. The newly added closed typed facility achieved the features of cold/hot channels separation, smoke detection and automatic fire extinguishing, power statistic, statistic of inverter AC, overall PUE calculation, individual modular access control systems, collocation of existing UPS system to form a 2N+1 redundancy, and environmental control system optimized energy efficiency. The Green Data Center facility reached Silver-level with the average PUE value at 1.44.



▲Closed typed facility-cold/hot channels separation



▲UPS system monitoring



▲Temperature and humidity system monitoring



▲Circuit power consumption monitoring



# **1.3** Endowment fund and sustainable development

GRI 201-1

#### 1. Financial Management

Since the needs of development of institutional research, resource of teaching, and so on, financial income and expenditure increased gradually as well as cash and savings in last three fiscal years. Financial status was stable.

The financial income from 2021 to 2023 was NT\$ 1,477,597,000, NT\$1,596,290,000, and 1,558,537,000; total expenditures (incl. capital expenditure) was NT\$1,676, 866,000, 1,742,453,000, and NT\$1,767,479,000; cash and time deposits was NT\$1,276,170,000, NT\$1,278,567,000, and NT\$1,375,318,000. They grew gradually.

The current expenditure of wages expense (incl. certified staff) from 2021 to 2023 were NT\$642,419,000, NT\$653,552,000 and NT\$624,162,000; tax and fee were NT\$953,000, NT\$991,000, and NT\$1,118,000; other operating expenses were NT\$930,080,000, NT\$946,473,000, and NT\$986,131,000 respectively.



#### **Income Statement**

|  | Income Statemer | nt        |                    |
|--|-----------------|-----------|--------------------|
| Item/fiscal year   | 2021            | 2022      | 2023               |
| Business revenues  | 1,395,735       | 1,412,904 | 1,442,415          |
| Tuition and misc. fee income                             | 291,961         | 299,963   | 311,381            |
| Tuition and misc. fee waiver (-)                         | 32,749          | 34,270    | 37,381             |
| Cooperative education revenue                            | 372,470         | 361,607   | 370,153            |
| Continuing education revenue                             | 2,621           | 3,379     | 4,363              |
| Royalty income   | 211             | 651       | 472                |
| Subsidies/revenues of teaching/researching               | 624,279         | 638,580   | 638,580            |
| Other subsidies/revenues                                 | 132,979         | 138,508   | 149,749            |
| Misc. business revenue                                   | 3,964           | 4,486     | 5,098              |
| Non-business revenues                                    | 81,862          | 96,725    | 116,122            |
| Interest revenue   | 7,951           | 12,256    | 19,657             |
| Investment surplus                                       | 97              | 175       | 259                |
| Exchange surplus   | 0               | 843       | 459                |
| Assets usage and royalty revenue                         | 66,752          | 71,830    | 78,649             |
| Violation/fine revenues                                  | 168             | 592       | 769                |
| Donation revenue   | 2,412           | 4,596     | 8,040              |
| Misc. revenue  | 4,482           | 6,434     | 8,288              |
| Total amount of revenues                                 | 1,477,597       | 1,509,629 | 1,558,537          |
| Business cost and exp.                                   | 1,509,497       | 1,542,854 | 1,550,407          |
| Teaching/researching and training/consulting costs       | 863,957         | 898,860   | 885,088            |
| Cooperative education cost                               | 370,054         | 359,266   | 367,254            |
| Continuing education cost                                | 2,464           | 3,150     | 4,293              |
| Student public exp. and incentives                       | 76,722          | 81,521    | 101,320            |
| Exp. of mgmt. and general affairs                        | 192,336         | 195,570   | 187,766            |
| Misc. business exp.                                      | 3,964           | 4,486     | 4,686              |
| Non-business exp.  | 63,963          | 58,163    | 61,004             |
| Exchange deficit   | 418             | 0         | 0                  |
| Assets transaction deficit                               | 17              | 0         | 0                  |
| Misc. exp.   | 63,528          | 58,163    | 61,004             |
| Total amount of current expenditure                      | 1,573,460       | 1,601,016 | 1,611,411          |
| Income and expenditure surplus (deficit)                 | (95,863)        | (91,387)  | (52,875)           |
| Construction/improvement/expansion of fixed assets       | 88,350          | 105,364   | 136,086            |
| Intangible and other assets                              | 15,056          | 36,073    | 19,981             |
| Total amount of capital expenditure                      | 103,406         | 141,437   | 156,067            |
| Total amount of expenditure                              | 1,676,866       | 1,742,453 | 1,767,479          |
| Cash and time deposits                                   | 1,207,617       | 1,278,567 | 1,375,318          |
| Pomarks: the financial statement of 2021 fiscal year had |                 |           | Linit: thousand: % |

Remarks: the financial statement of 2021 fiscal year had not been audited

#### 2. Financial risk assessment

See below for "National University Management and Supervision Measures of Endowment Fund" (hereinafter referred to as "the measures") 1 to 2 Paragraphs of Article 30 from the financial risk early warning indicator, explained briefly as follows:

#### (1) Final statement had been substantive surplus in last three fiscal years.

- 1 Ministry of Education might order to improve at the soonest possible time in case of "final statement of substantive deficit of fiscal year" when implementing endowment fund by the measures of Paragraph 1 of Article 30. Remuneration of personnel basic salary (plus any seniority salary), allowances, and rewards of self-financing resources businesses for certified staff, non-certified staff of personal expenses, chair expenses, and rewards of teaching and academic research were subject to downgrade when showing no improvements.
- 2 The annual surplus or shortage of revenues and expenditures, referred to final statement of substantive deficit of fiscal year, by the Generally Accepted Accounting Principles must adjust for the expenses of depreciation, depletion, and amortization for assets purchase of national treasury payment by the measures of Item 2 of Article 21.
- (3) The final statement of deficit of revenues and expenditures of fiscal year were NT\$95,863,000, NT\$91,387,000, and NT\$52,875,000 from 2021 to 2023. The substantive surpluses were NT\$14,749,000, NT\$24,571,000, and NT\$79,503,000 in terms of the calculation results of the definition of substantive deficit by the measures.

#### Computational table of substantive surplus or deficit

| Item/fiscal year   | 2021                                      | 2022     | 2023     |
|--|---|----------|----------|
| Income and expenditure su<br>(deficit)   | ırplus (95,863)                           | (91,387) | (52,875) |
| Plus: Generally Accepted Accour<br>Principles (GAAP) added back as<br>purchase by fund appropriation<br>National treasury for EXP of dep<br>depletion, and amortization. | nting<br>sets<br>of 110,612<br>reciation, | 115,959  | 132,378  |
| <ul> <li>Equal: added back current surplus depreciation, depletion, and amor</li> </ul>  |   | 24,571   | 79,503   |

- (2) The expenditures of personal expenses at self-financing resources were controlled within 50% in last three fiscal years.
- 1 The sum of latest final statement of self-financing resources should be paid under 50% for the remuneration of personnel basic salary (plus any seniority salary), allowances, and rewards of self-financing resources businesses for certified staff, non-certified staff of personal expenses, chair expenses, and rewards of teaching and academic research by the measures of Item 1 of Article 9.
- 2 The above personal expenses were NT\$364,400,000, NT\$342,215,200, and NT\$344,881,000 respectively from 2021 to 2023. The rate of latest final statement of self-financing resources for personal expenses 49.40%, 47.50%, and 47.08 % respectively without exceeding 50%.



#### (3) The available funds from endowment Fund was dependable presently.

- 1. The available fund referred to the total amount of cash with short-term realizable asset after deducting short-term liabilities by the measures of Item 2 of Article 10.
- 2. The above available funds were NT\$371,334,000, NT\$412,386,000, and NT\$470,953,000 respectively, which occupied the multiples of latest final statement of monthly average cash payments, 4.23 times, 4.50 times and 5.13 times respectively increasing by years from 2021 to 2023.

## Table of self-financing resources as a percentage of specific personal exp. in latest final statement

| Item/fiscal year   | 2021    | 2022    | 2023    |
|--|---------|---------|---------|
| Remuneration of personnel basic salary (plus any seniority salary), allowances, and others for certified staff | 56,271  | 56,781  | 56,725  |
| Rewards of self-financing resources businesses for certified staff   | 0       | 0       | 0       |
| Non-certified staff of personal exp.   | 246,149 | 282,035 | 282,059 |
| Chair exp.   | 0       | 0       | 0       |
| Rewards of teaching and academic research  | 4,020   | 3,335   | 6,097   |
| Total amount of personal exp. (A)  | 306,440 | 342,152 | 344,881 |
| Sum of latest final statement of self-financing resources (B)  | 620,343 | 720,339 | 732,541 |
| Self-financing resources as a percentage of personal exp. (C=A/B)  | 49.40%  | 47.50%  | 47.08%  |

Remarks: the financial statement of 2021 fiscal year had not been audited

Unit: thousand: %

## Table of end-of-year available funds occupied the multiples of latest final statement of monthly average cash payments

| Item/fiscal year   | 2021           | 2022            | 2023      |
|--|----------------|-----------------|-----------|
| 1. Available funds as of the end of De   | ecember in eac | ch respective y | ear       |
| Cash and time deposits (D)   | 1,207,617      | 1,278,567       | 1,375,318 |
| Short-term realizable assets (E)   | 59,687         | 39,663          | 38,078    |
| Short-term liabilities (F)   | 879,148        | 867,783         | 919,296   |
| No. of capital account projects not yet executed. (G)  | 16,822         | 38,061          | 23,147    |
| Available Funds (H=D+E-F-G)  | 371,334        | 412,386         | 470,953   |
| 2. Status of latest final statement of r   | monthly averag | ge cash payme   | nts       |
| Total amount of business exp.  | 1,573,460      | 1,601,016       | 1,601,016 |
| - No. of depreciation, depletion, and amortization   | 161,807        | 152,512         | 152,512   |
| - Cooperative education cost   | 370,054        | 359,266         | 359,266   |
| + No. of depreciation, depletion, and amortization for cooperative education cost  | 11,568         | 11,660          | 11,660    |
| = Status of monthly cash payments (I)  | 1,053,167      | 1,100,898       | 1,100,898 |
| Available status of monthly cash payments (J=I/12)   | 87,764         | 91,742          | 91,742    |
| 3. Available funds as of the end of December in each respective year occupied the multiples of latest final statement of monthly average cash payments (K=H/J) | 4.23           | 4.50            | 5.13      |

- 1 Established the Investment Management Team in charge of related investment planning when the Directions for Managing Revenues and Expenditures of Investment Income was formulated by the "National University Endowment Fund Establishment Act.
- 2 The Investment Management Team implemented the investment objectives, limits, and trends after the investment plan was approved by the Endowment Fund Management Committee.
- 3 The investment objective for future development focused on the allocation and utilization of funds, in order to achieve sustainable development by long-term investments. The selection of investment objectives adhered to the principles of Corporate Social Responsibility (CSR), Environmental, Social, and corporate Governance (ESG), and Principle Responsible Investment (PRI) as well as ESG evaluation of listed companies, in order to practice the university social responsibility.

#### 3. International student recruitment:

#### Diversified recruitment:

Multi-channels to recruit, which included exchange students, visiting students, interns, and degree students. They came from different backgrounds, races, and countries. This could build multicultural campus environment.

#### Promoted international student support services:

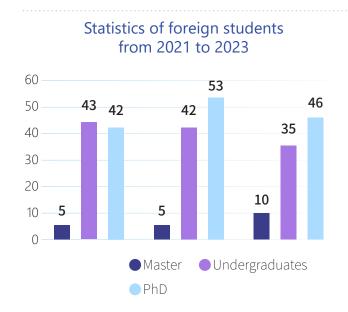
Established a support system, which included tutoring and cultural adaptation. Promoted interaction and cooperation between local and international students via social activities and cultural exchanges.

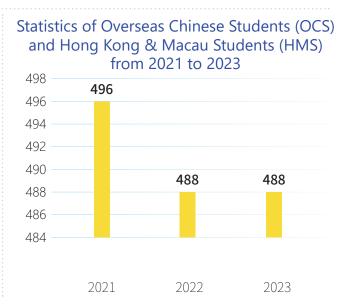
#### Strengthened marketing and promotion:

Participated in education specialists and related annual meeting to promote and establish brand imagine simultaneously, which highlighted univ's uniqueness and advantage. This would attract more outstanding international students. Utilized social media and Internet platform for the publicity of education resources and quality of lives.

#### Established closed contacts with alumni:

Thru alumni's successful stories and experiences, increased univ's reputation and attractiveness. Encouraged alumni to participate in recruitment activities and provided language support as well as local influence.







▲International students participated in NCNU life circle English version Line@event report and Facebook post



▲Outstanding international graduates case: NCNU-Jun-Hui, Xin (Source: Foundation for International Cooperation in Higher Education of Taiwan website) National Chi Nan University 2022 Campus Sustainability Report 1 About NCNU **2**University
Governance

3 Sustainable Environment **4** Happy Campus **5** Social Responsibility **6** Appendix

3. Performance summary and goals setting

| Aspects                 | Main subjects in<br>2023                     | Performance indicator   | Goals in 2023   | Status | Effectiveness in 202  | Goals in 2024   |
|-------------------------|--|---|---|--------|---|---|
|                         | Business<br>performance                      | Status of business performance                                      | Continued to control the overall expenditures, maintained the financial stability of the university, and improved the strategy of self-financing. | Met    | <ol> <li>Final statement had been substantive surplus in last three fiscal years.</li> <li>The expenditures of personal expenses at self-financing resources were controlled within 50% in last three fiscal years.</li> <li>The available funds from endowment Fund was dependable presently.</li> </ol> | Continued to control the overall expenditures, maintained the financial stability of the university, and improved the strategy of self-financing. |
|                         | Brand vision                                 | Participated in university-<br>related evaluations and<br>awards.   | Participated in university-related evaluations or awards, increased university visibility and image enhancement.                                  | Met    | The Ministry of Environment certified "Environmental Education Facility."   | Continued to participate in university-related evaluations and awards, increased university visibility and imagine enhancement                    |
| University              | Governance                                   | Governance status   | Implemented internal control and regulation compliance  | Met    | Completed eight audits and alternated items 100% finished.  | Continued to implement internal control and alternated items 100% finished.   |
| governance              |  | Obtained certification and license via civil service.               | Cultivated talents with certification and license via Comparative Examination.  | Met    | No. of obtained certification and license via civil service were 371 person/times.  | Continued to cultivate talents.   |
|                         | Learning effectiveness<br>/Career counseling | Employment rate   | Promoted resources of teaching and service, increased the employment rate to meet the promise of parents.   | Met    | Employment rate was 83% (graduates of 5th year)   | Continued to promote resources of teaching and service, increased the employment rate to meet the promise of parents.                             |
|                         | Teaching quality                             | Ensured the stability of teaching quality.                          | Overall teaching satisfaction   | Met    | Scored 4.49 of overall teaching satisfaction.   | Continued to ensure stability of teaching quality, such as resource of teaching equipment and facility to meet the promise of parents.            |
|                         | Research<br>achievements and<br>patents      | Total amount of academic research and industry-academia cooperation | Actively strove for industrial innovation services and external plan resource in terms of government policy.                                      | Met    | NT\$360,800,000   | Continued to actively strove for industrial innovation services and external plan resource in terms of government policy.                         |
| Sustainable environment | Biodiversity                                 | Conservation science research                                       | Conducted the conservation science research for pangolin and constructed pangolin friendly facility on campus.                                    | Met    | Applied permit to research, spoke the topic of pangolin conservation during general education course and opening days' ceremony.  | Continued to conduct the conservation science research for pangolin, and constructed pangolin friendly facility on campus.                        |
|                         | Energy                                       | Government agencies and academic year EUI 56                        | Below government agencies and academic year EUI 56  | Met    | Government agencies and academic year EUI 52 in 2023  | Below government agencies and academic year EUI 56  |
|                         | Occupational safety and health               | Number of major occupational accidents                              | Zero major occupational accidents   | Met    | Zero major occupational accidents   | Zero major occupational accidents   |
| Social responsibility   | Local communities                            | Influenced participants' ways of thinking.                          | Guided faculty/students to re-explore the social meaning of youth stay/ return home.  | Met    | No. of cooperative communities were 30 places/about 55 courses offered/about over 2,739 students.   | Continued to influence participants' ways of thinking.  |
|                         | Student life counseling                      | Implemented student life counseling person/times.                   | Provided care for underprivileged students, counseling, and other measures.   | Met    | No. of participants of counseling activities were 9,375 person/times.   | Continued to implement student life counseling.   |

## 1.4 Risk analysis and internal control GRI 2-18 \ 2-27

The development planning of overall operations was verified by the SWOT analysis of Strength, Weakness, Opportunity, and Threat. The Strength and Weakness were verified by area, geography, and faculty recruitment/remaining in office, whereas Opportunity and Threat were verified by change of education environment, trend of education reform, impact of sub-replacement fertility, austerity of education budget, and development of distinctive features.

#### Strength

Excellent qualified faculty with enthusiastic, research, and industry-academia experience, well-connected locally, and in charge of overseas Chinese students.

#### Weakness

Limited geographical area, faculty recruitment, and remaining in office, moreover, confronted with competitions of domestic top universities in which faculty shortage occurred in certain departments. Lacked the number of alumni and younger age with limited social influence. The Endowment Fund was insufficient.

## **SWOT**

#### Opportunity

The development of change of education environment, trend of education reform, local demand, and industry cluster had been noticed by government's promoting the innovation of higher education reform .while relaxed related laws and regulations.

#### Threat

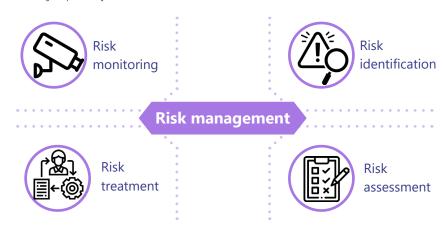
Admission might become more difficult, intensified competitions among universities, austerity of education budget, and uneasy development of distinctive features due to the impact of subreplacement fertility in future.

#### 1.Internal control

- The internal control was currently verified by National University Management and Supervision Measures of Endowment Fund, Risk Management and Crisis Handling of the Executive Yuan and Affiliated Agencies, and Operations of Promoting Risk Management by Ministry of Education. Established the Internal Control Project Team in charge of revising/adding items for internal audit result and self-assessment.
- The promotions in last three years: Signed the Effective Internal Control Statement in accordance with the establishment of internal control and implementation status to hold the assessment and the result of the audit in 2021 and 2022. Effective Internal Control Statement signed before the deadline in accordance with provisions.

#### 2. Internal control and audit

- The 574th administrative meeting was held on Aug. 16, 22 to formulate the Directions for Internal Control and Audit Team. Auditors took turns from certified staff, such as team leaders or secretaries.
- Audit results: 15 audits completed in 2021, 14 audits completed in 2022, and eight audits completed in 2023. Each unit improved in terms of suggestions.
- No major penalty found in 2023 after reviewed.



2 University Governance 3 Sustainable Environment **4**Happy
Campus

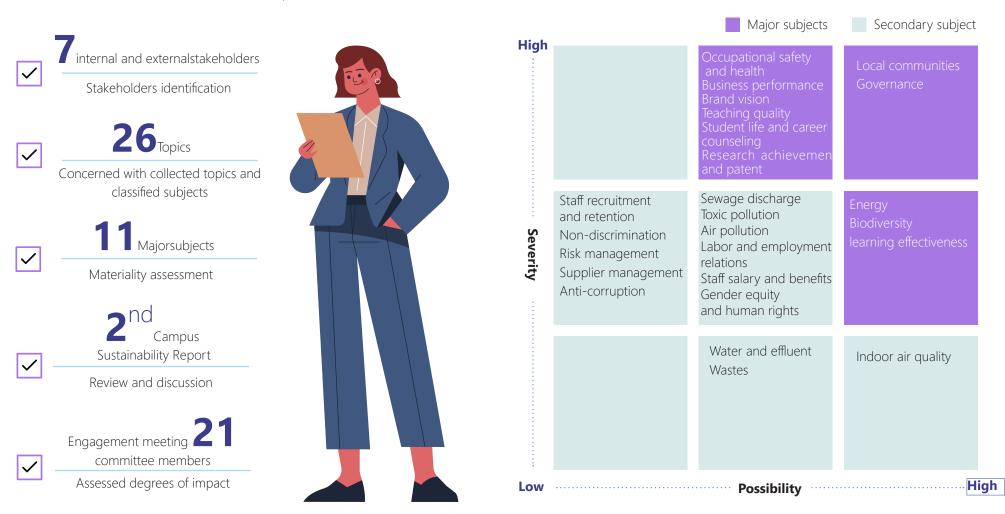
**5** Social Responsibility 6 Appendix

### 3. Risk monitoring and management mechanism GRI 2-23 \ 2-25

| Aspects                  |                                   | Risk items  | Risk management control guidelines   | Management actions   | Chapters   |
|--------------------------|-----------------------------------|---|--|--|--|
|                          |                                   | Topics of reputation, sustainable blueprint in a future, and final goaletc.   | <ol> <li>Increased research, industry-academic cooperation, and social participation to strengthen alumni identity and cohesion.</li> <li>Strengthened admission promotion, public imagine creation, and promoted overall reputation.</li> <li>Strengthened the education of overseas Chinese students for the development of technology, integration, diversification, and internationalization.</li> <li>Promoted joint dual-degree, deepened cross-straits and East Asia academic communication</li> </ol>  | Participated in related evaluations or rewards, increasing reputation and promoting public imagine.            | 1.1 Goals of<br>institutional<br>research<br>development<br>and strategy |
|                          |                                   | Topics of performance of education, operation, and financial statusetc.   | <ol> <li>Actively strove for grant proposals from Ministry of Education, NSTC, and industry, increased financial resources.</li> <li>Strengthened communication and cooperation with local industries and increased industry-academia research cooperation, patent, and technology transfer.</li> <li>Encouraged students to study abroad to increase international perspectives and participations.</li> <li>Actively strove for EdTech Taiwan to expand overseas students admissions to promote no. of international exchange students.</li> <li>Encouraged integration field, to expand subfield research to promote originality and added value.</li> <li>Promoted interdisciplinary studies and full English programs.</li> <li>Established fund-raising platform.</li> <li>Promoted service quality and efficiency at administrative units evaluations.</li> </ol> | Strove for external resources to keep up with government policy.   | 2.1<br>Performance<br>of education                                       |
|                          | Information<br>security           | Occurrence of inappropriate use of sensitive information, unauthorized access, and interruption or corruption                         | <ol> <li>Introduced Information Security Management System and Personal Information Management System.</li> <li>Implemented access control management, access authority was given by account/ passwords for network and information system, in terms of business needs.</li> <li>Held the education and training of information security, personal data protection, and intellectual property for faculty, staff, and students yearly.</li> <li>Established green computer room.</li> </ol>  | Implemented process<br>standardization of<br>administrative businesses<br>and internal control and<br>audit.   | 1.2 NCNU<br>governance   |
| Sustainable              | Safety and<br>health on<br>campus | Topics of managing safety and health<br>(environmental cleaning and disinfectants,<br>occupational safety and health)etc.             | <ol> <li>Conducted epidemic prevention on campus. Provided faculty and staff with at-home rapid test kits.</li> <li>Assessment and case management of faculty and staff for prevention of occupational injury and disease, included health-related high risk.</li> <li>Planned and implemented health promotion and hygiene guidance for faculty, staff, and students.</li> <li>Conducted hazard identifications and risk assessment in workplace to strengthen operational control.</li> </ol>  | Implemented autonomy in management as well as education and training for safety and health on campus.          | 4.3 Campus<br>safety   |
| environment              | t<br>Climate<br>change and        | mate typhoon, landslide, drought and air pollution  |  | Conducted early warming and emergency response drill on campus.  |  |
|                          | adaptation                        | Topics of net zero emissions  | We would achieve the reduction of greenhouse gas emissions by 25% in 2021, a half of it in 2030, and net zero emissions in 2043 based on three net zero strategies: energy conservation and carbon reduction, renewable energy, and carbon offset.   |  | 3.1 Energy resource management   |
|                          | Human<br>resource                 | Topics of collective bargaining, employee communication, and grievance mechanism  | <ol> <li>Strengthened lateral communication among units by promoting liaison and coordination<br/>for organization.</li> <li>Fully promoted computerized government document to improve efficiency.</li> <li>Reviewed and revised the hierarchy charts to strengthen conformity between authority<br/>and responsibility.</li> </ol>   | Implemented process standardization of administrative businesses   | 4.2<br>Development<br>and benefits                                       |
| Social<br>responsibility |                                   | Topics of employee education and training, functional management, promotion assessment, lifetime learning, and career developmentetc. | Reasonably adjusted level 3 regulations for colleges/departmentsetc.     Complete training mechanism.  | and internal control and audit.  | faculty and<br>staff   |
|                          | Local<br>relations                | Topics of charity or strategies of community participation, types of activities, resources inputetc.                                  | Concatenated each of local topics via teaching as learning places for students, which was the important goal of education and developing talents.  | Offered courses of social participation and diversified service learning then strengthened professional skills | 5-Social<br>responsibility   |

## 1.5 Stakeholders and major subjects' assessments GRI 2-29 \ 3-1

Stakeholders' identification, concerned with collected topics and classified subjects, assessed degrees of impact, materiality assessment, and review and discussion were of five steps to analyze pattern systematically from 2023 Campus Sustainability Report. Identified and communicated the sustainable topics with stakeholders. Continued to improve university operation. Therefore, the disclosed information from the Report could meet stakeholders' needs.



**2**University
Governance

3 Sustainable Environment 4 Happy Campus 5 Social Responsibility **6** Appendix

NCNU would continue to strengthen management in the future and disclosed related information in the Report after analyzed the major subjects, responded to chapters and analyzed boundary, and reviewed by the Sustainable Development Promoting Committee. Increased in energy and decreased in air quality when compared to major subjects in 2022.

|                          |  |  |   |  | Boundary imp                        | pact and level o | of involvement                          |
|--------------------------|--|--|---|--|-------------------------------------|------------------|---|
| Aspects                  | Major subjects                                     | Impacts  | Responded Corresponding to GRI to chapters specific subject |  | Upper<br>(parents • high<br>school) | NCNU             | Lower<br>(entrepreneur •<br>university) |
|                          | Business<br>performance                            | Needed resources reduced for math, research, and service utilization.                  | 2.1   | GRI 201-1:Economic performance             |                                     | •                | 0                                       |
|                          | Brand vision                                       | Decreased willingness by parents for students to study.                                | Words from president  | NCNU customized subjects (NCNU-01)         |                                     |                  |   |
|                          | governance   |  | 2.1 2.2 2.3   | NCNU customized subjects (NCNU-02)         | •                                   | •                | •                                       |
| University<br>governance | Learning<br>effectiveness/<br>career<br>counseling | and service.  Decreased competition caused by  |   | NCNU customized subjects<br>(NCNU-03)      | •                                   | •                | •                                       |
|                          | Teaching quality                                   |  |   | NCNU customized subjects (NCNU-04)         | •                                   | •                | •                                       |
|                          | Research<br>achievement<br>and patent              |  | 2.1   | NCNU customized subjects (NCNU-05)         | •                                   | •                | •                                       |
| Sustainable              | Energy   | Univ's financial cost was affected by the price increase in energy.                    | 3.1   | GRI 302-1:Energy                           | 0                                   | •                | 0                                       |
| environment              | Biodiversity                                       | Failed to conserve wildlife, which caused damage to NCNU imagine                       | 3.4   | GRI 304-4:Biodiversity                     |                                     | •                | 0                                       |
|                          | Occupational<br>safety and<br>health               | Occupational accidents occurred.   | 4.3   | GRI 403-1~9:Occupational safety and health | 0                                   | •                | 0                                       |
| Social<br>responsibility | Local<br>communities                               | Unable to achieve social responsibility and co-existing/co-prosperity with communities | 5   | GRI 413-2:Local communities                | •                                   | •                | 0                                       |
|                          | Student life<br>and career<br>counseling           | Students' professional competence and employment competitiveness decreased.            | 4.4   | NCNU customized subjects<br>(NCNU-06)      | •                                   | •                |   |

2 University Governance 3 Sustainable Environment **4**Happy
Campus

**5** Social Responsibility 6 Appendix

## **Management guidelines of major subjects**

| Major Subjects  | Policies  | Commitment  | Mid and long-<br>term goals   | Specific strategies  | Performance<br>results<br>(corresponding<br>to pages) | Evaluation<br>mechanism                      |
|---|---|---|---|--|---|--|
| Business<br>performance   | The planned budget of endowment fund was based on mid/long-term development. The goal of estimated performance of education was included in the Annual Finance Planning Report. | The implementation of endowment fund and each of self-financing resources depended on surplus or making both ends meet. The plan for increasing income and reducing expenditure was needed when substantive deficit occurred. | Continued to strive for external resources of subsidy program, commission for project, and industry-academia cooperation. | I. Assembled an investment management team to formulate annual investment planning and implement each of investment evaluations and decision-making. An Investment Efficiency Report would send to the Endowment Fund Management Committee on a regular basis.  II. Audit assistants evaluated, expedited, and summarized the achievement of each of business performance goals routinely.  III. The Endowment Fund Performance Report was made in accordance with the achievement of educational performance goals of the Annual Finance Planning Report. | P19-24  | Endowment<br>Fund<br>Management<br>Committee |
| Brand vision  | Implemented the philosophy of   | Cultivated talents with skills and morality,  | Became the role<br>model of higher<br>education<br>environment in   | Strategy I: Enhanced teaching skills of faculty social group and innovative curriculum design.  Strategy II: Developed main subjects of education and career counseling. Strategy III: Revitalized local area and practiced society.   |   | Institutional<br>Research                    |
| Governance  | education: 「Sincere resolute, learning for practice」  | holistic development,<br>and innovation<br>excellence.  | Central Taiwan<br>and created<br>knowledge value<br>and influence.  | Strategy IV: Connected southbound countries and cultivated multinational experiences.  Strategy V: The assistance of underprivileged students to promote the publicity of higher education.  Strategy VI: Promoted local prosperity and the benefits of mutual learning.   | P16-24  | Development<br>Committee                     |
| Learning<br>effectiveness and<br>career counseling<br>(employment rate) | Cultivated innovative and responsible talents for society needs.  | Promoted resources of teaching and service to meet the promise of parents and country needs.  | Increased<br>students' key<br>capabilities of<br>employment,<br>innovation,<br>and being<br>interdisciplinary.            | Strategy I: Enhanced teaching skills of faculty social group. Strategy II: Curriculum rebuilt. Strategy III: Improved the abilities of reading/writing and programming language. Strategy IV: College of Interdisciplinary Innovation and mutual learning across universities  | P29-42  | Internal control                             |
| Teaching quality  | Planned teaching and<br>learning that met social<br>needs and important<br>policies of Ministry of<br>Education.  | Improved overall teaching quality and strengthened competitiveness.   | Increased internal and external teaching resources to demonstrate educational features and achievements.                  | Strategy I: Built a PDCA cycle for teaching quality.  Strategy II: Arranged external reviews for curriculum structure and core curriculum on a regular basis.  Strategy III: Built an inspection mechanism for learning effectiveness of innovative curriculum design.  Strategy IV: Implemented related teaching quality system to ensure improvements and resources allocation.  Strategy V: Formulated an auditing goal to track on a regular basis.  | P43-46  | Teaching Quality<br>Assurance<br>Committee   |

## **Management guidelines of major subjects**

| Major Subjects   | Policies  | Commitment   | Mid and long-term goals  | Specific strategies   | Performance results<br>(corresponding to<br>pages) | Evaluation<br>mechanism                                      |
|--|---|--|--|---|--|--|
| Research<br>achievements<br>and patents                      | Concerned local topics and practiced fields. Maintained good international interactions and communications. | Promoted competitiveness and professional growth of teaching, research and service.  | The faculty social group cooperated with interdisciplinary academic research in addition to strengthen international academic communication and industry-academia cooperation. | Strategy I: Integrated faculty to propose interdisciplinary projects.  Strategy II: Encouraged faculty to participate in all kinds of projects.  Strategy III: Established award mechanisms.  Strategy IV: Assisted faculty, delayed promotion, to apply subsidy programs.  Strategy V: Developed joint dual-degree.                              | P32-37   | Internal<br>control  |
| Energy   | Developed eco-<br>campus by   | Implemented<br>national energy<br>policies   | Broadly installed digital electricity meters, replaced outdated A/C and lighting fixtures, and implemented power management of related units on campus.                        | Replaced outdated electrical equipment with yearly allocated budget, began with AC aged nine years or older and followed by necessary daily lighting fixtures. The funding source came from solar power feedback fund, which energy conservation was invested with sustainable financial resources.   | P54  | Internal   |
| Biodiversity   | environmental<br>management.  | UI GreenMetric<br>University of<br>Sustainable<br>Development  | Continued to conduct the conservation science research and constructed pangolin friendly facility on campus.   | Applied permit to research the home range of pangolin between NCNU campus and adjacent area to clarify its habitat by a radio transmitter attached to it. Spoke the topic of pangolin conservation during general education course and opening days' ceremony.  | P57-58   | control  |
| Occupational safety and health                               | Maintained campus safety and stayed away from accidents.  | Developed occupational safety and health culture.  | Zero major occupational accidents  | Implemented autonomy in management and education and training of occupational safety and health.  | P66  | Occupational<br>health<br>and safety<br>management<br>system |
| Local<br>communities   | Intensified<br>Shui Sha Lian<br>University Town.  | A learning field was developed by innovative learning to break the boundary of learning space, in order to build a broader learning network and a learning mechanism of social innovation. | Cultivated talents with implementation abilities and practiced social innovations who cared about the topics of remote area for Taiwan.  | Strategy I: Continued to deepen general education coursers. Strategy II: Developed local area revitalization with learning branch. Strategy III: Dedicated matters of public concernand higher education resources to underprivileged students. Strategy IV: Practiced to act locally with diversified academic activities by staff and students. | P77-92   | Internal<br>control  |
| Student life<br>counseling(special<br>education<br>students) | Improved<br>underprivileged<br>counseling<br>mechanism  | Improved<br>underprivileged<br>group's quality of<br>life thru higher<br>education and social<br>mobility.   | Implemented student life counseling and caring as well as the applications of scholarships and bursaries.  | Strategy I: Improved the admission rate of underprivileged students. Strategy II: Built a fully support system. Strategy III: Provided economically underprivileged students with needed resources. Strategy IV: Resilient students set an example for others.  | P67-75   | Internal<br>control  |